STATE OF PENNSYLVANIA BEFORE THE PUBLIC UTILITY COMMISSION

Pennsylvania Public Utility Commission)
v.)
Duquesne Light Company)

Docket No. 00061346

Citizens for Pennsylvania's Future Statement 3 Direct Testimony of Paul L. Chernick July 7, 2006

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Exhibit PF-PC_1.pdf	Professional Qualifications of Paul Cher	nick
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I. Identification and Qualifications 1 2 **Q**: Mr. Chernick, please state your name, occupation and business address. 3 A: I am Paul L. Chernick. I am the president of Resource Insight, Inc., 5 Water Street, Arlington, Massachusetts. 4 5 **Q**: Summarize your professional education and experience. A: I received an SB degree from the Massachusetts Institute of Technology in June 6 7 1974 from the Civil Engineering Department, and an SM degree from the 8 Massachusetts Institute of Technology in February 1978 in technology and policy. I 9 have been elected to membership in the civil engineering honorary society Chi Epsilon, and the engineering honor society Tau Beta Pi, and to associate 10 11 membership in the research honorary society Sigma Xi. 12 I was a utility analyst for the Massachusetts Attorney General for more than three years, and was involved in numerous aspects of utility rate design, costing, 13 14 load forecasting, and the evaluation of power supply options. Since 1981, I have been a consultant in utility regulation and planning, first as a research associate at 15 16 Analysis and Inference, after 1986 as president of PLC, Inc., and in my current position at Resource Insight. In these capacities, I have advised a variety of clients 17 18 on utility matters. 19 My work has considered, among other things, the cost-effectiveness of prospective new generation plants and transmission lines, retrospective review of 20 21 generation-planning decisions, ratemaking for plant under construction, ratemaking 22 for excess and/or uneconomical plant entering service, conservation program 23 design, cost recovery for utility efficiency programs, the valuation of environmental

1		externalities from energy production and use, allocation of costs of service between
2		rate classes and jurisdictions, design of retail and wholesale rates, and performance-
3		based ratemaking and cost recovery in restructured gas and electric industries. My
4		professional qualifications are further detailed in Exhibit PLC_quals.pdf, attached
5		hereto.
6	Q:	Have you testified previously in utility proceedings?
7	A:	Yes. I have testified approximately two hundred times on utility issues before
8		various regulatory, legislative, and judicial bodies in the United States and Canada.
9		These testimonies are listed in my resume.
10	Q:	Have you testified previously on utility rate design issues?
11	A:	Yes. Since 1978, I have testified approximately twenty times on rate design,
12		including time-of-use and real-time pricing.
13	Q:	Have you testified previously before the Pennsylvania PUC?
14	A:	Yes. I testified in the following cases:
15		• Docket R-842651 on costs and cost-recovery for Susquehanna 2,
16		• Docket R-850152 on costs and cost-recovery for Limerick 1,
17		• Docket R-850290 on Philadelphia Electric Auxiliary Service Rates
18		• Dockets I-900005, R-901880 on DSM cost recovery mechanism
19		In various proceedings, I testified on behalf of the Pennsylvania Consumer
20		Advocate, the Utility Users Committee, the University of Pennsylvania, Albert
21		Einstein Medical Center, AMTRAK, and the Pennsylvania Energy Office.

1 II. Introduction

2	Q:	On whose behalf are you testifying?
3	A:	My testimony is sponsored by Citizens for Pennsylvania's Future (PennFuture).
4	Q:	What is the purpose of your direct testimony?
5	A:	I have been asked to recommend a policy for Duquesne's implementation of real-
6		time pricing and other time-dependent pricing.
7	Q:	What is the purpose of time-dependent pricing?
8	A:	There are at least four categories of benefits from time-dependent pricing:
9		• If customers are given incentives to reduce energy use at the times when
10		energy is most expensive, they can reduce the costs of their energy use and
11		their energy bills.
12		• Reducing customer usage in high-price, high-load periods will tend to reduce
13		capacity requirements to the customer's power supplier (Duquesne or a
14		competitive supplier), and hence generation capacity costs. These costs may
15		become much larger, depending on the outcome of on-going negotiations and
16		litigation at FERC over PJM's rules for setting capacity prices and
17		requirements.
18		• Reducing customer consumption at high-load periods will tend to reduce
19		critical loads on the transmission and distribution systems and hence the cost
20		of those systems.
21		• Reducing energy loads will tend to reduce market prices, resulting in lower
22		energy bills for all consumers in the region.

1	Q:	Are all time-dependent rate designs equally capable of reflecting the variation
2		in costs?
3	A:	No. Prices for any time interval vary unpredictably, so no fixed time schedule can
4		reflect the actual variation in prices. In order to give customers accurate price
5		signals, the prices must change to reflect conditions on an hourly or daily basis. To
6		the extent feasible, load must be metered and priced on the same basis as market
7		prices change; that is, hourly.
8		The technology for market-responsive metering will generally include remote-
9		reading technology, reducing the costs of meter-reading.
10	Q:	What actions should the Commission take in this proceeding?
11	A:	The Commission should establish a policy of providing all customers with the most
12		responsive metering system justified by the level of the customer's load and
13		potential for load-shifting. Since all of Duquesne's large commercial and industrial
14		customers already have hourly real-time meters, Duquesne should be cost-effective
15		real-time pricing programs for its larger customers in the small-commercial,
16		medium commercial-industrial and residential classes. These programs would
17		include:
18		• Comparing the costs of metering, controls and communication equipment with
19		the possible savings to participants and non-participants from reduced
20		consumption of high-cost energy, reduced capacity requirements, and from
21		reductions in market prices due to reduced load levels.
22		• Installing metering and associated equipment for customers whose size appears
23		to justify the additional costs.

1		• Designing delivery rates to take advantage of the improved metering and reflect
2		the varying contributions to peak transmission and distribution loads.
3		• Designing POLR rates to use the improved metering and reflect varying energy
4		costs and contributions to generation capacity requirements.
5		• Collecting analyzing data on price response to monitor the effectiveness of the
6		program design and identify (and correct) problems promptly.
7	Q:	What can Duquesne do to improve participation and customer response in
8		time-dependent pricing programs?
9	A:	Duquesne should develop:
10		• Real-time pricing rate designs appropriate to the size and sophistication of a
11		range of customers.
12		• Effective education and marketing. Especially for companies too small to have
13		staff dedicated to power procurement, it is vital that the utility explain the
14		benefits to potential participants and get the attention of senior management.
15		• A simple, effective system to assist customers in managing price risk and
16		hedging costs, without damping incentives to conserve or shift load at times of
17		high costs.
18		• Methods for providing participants with data on their hourly usage, so they can
19		modify usage patterns and understand their bills.
20	Q:	Is this an appropriate time for Duquesne to expand its real-time pricing
21		offerings?
22	A:	Yes. Duquesne's current POLR supply contracts run through 2007. At some point
23		in 2007, Duquesne will need to contract for new POLR supply. By that time,

1	Duquesne should have designed new real-time rates, estimated the number of
2	customers for whom the rates would be cost-effective, started parallel billing for
3	some of the eligible customers, and have some preliminary results on the response
4	of customers to real-time rates. Those preparations would allow Duquesne to solicit
5	POLR bids consistent with the rate designs, in terms of the number and timing of
6	fixed periods and the time and pricing of market-responsive rates.

7 III. Options for Time-Dependent Pricing

8 Q: How can prices be set on a time-dependent basis?

9 A: There is a whole spectrum of time-dependent pricing from time-of-use at one end to
10 real-time pricing (RTP) in 15 minute increments at the other. For example, utilities
11 and competitive suppliers may implement:

- Traditional TOU with fixed prices over fixed period: California's experiment in
 real-time pricing includes a TOU rate with a fixed premium price for pre determined critical peak hours.
- Critical peak pricing: In this approach, which California is also exploring, the
 timing of the critical hours is allowed to vary based on short-term (hour-ahead
 or day-ahead) conditions, but the premium price is fixed in advance. The critical
 hours may be determined by energy prices, load levels, or reliability of the
 supply and delivery systems.
- Variable peak pricing: The timing of the peak periods is fixed and the peak
 price is variable (essentially, the reverse of critical-peak pricing in reverse).

1		• Full real-time pricing: The price is set for every hour, typically based on market
2		prices posted either the day before or on the real-time prices determined by the
3		ISO in the hour.
4	Q:	Should time-dependent rates reflect variability in all costs?
5	A:	Time-dependent rates should vary, as much as feasible, with all the costs that vary
6		over time. For generation supply, rates would ideally reflect variation of prices for
7		energy and ancillary services, and varying contributions to determining the required
8		generation capacity. Delivery rates should vary over time to reflect the likely
9		contribution to peak loads and other critical conditions on the transmission and
10		distribution systems. ¹
10 11	Q:	distribution systems. ¹ Why is real-time pricing preferable to time-of-use pricing?
10 11 12	Q: A:	 distribution systems.¹ Why is real-time pricing preferable to time-of-use pricing? While energy costs tend to be higher in some months than in others, higher on
10 11 12 13	Q: A:	 distribution systems.¹ Why is real-time pricing preferable to time-of-use pricing? While energy costs tend to be higher in some months than in others, higher on weekdays than weekends, and higher at some hours than others, costs still vary
10 11 12 13 14	Q: A:	distribution systems. ¹ Why is real-time pricing preferable to time-of-use pricing? While energy costs tend to be higher in some months than in others, higher on weekdays than weekends, and higher at some hours than others, costs still vary widely within any pre-defined pricing period.
10 11 12 13 14 15	Q: A:	distribution systems. ¹ Why is real-time pricing preferable to time-of-use pricing? While energy costs tend to be higher in some months than in others, higher on weekdays than weekends, and higher at some hours than others, costs still vary widely within any pre-defined pricing period. For example, for PJM's Duquesne pricing zone, prices were over \$120/MWh
10 11 12 13 14 15 16	Q: A:	distribution systems. ¹ Why is real-time pricing preferable to time-of-use pricing? While energy costs tend to be higher in some months than in others, higher on weekdays than weekends, and higher at some hours than others, costs still vary widely within any pre-defined pricing period. For example, for PJM's Duquesne pricing zone, prices were over \$120/MWh in 35 weekday hours during July to September 2005, all between noon and 6 PM. ²
10 11 12 13 14 15 16 17	Q: A:	distribution systems. ¹ Why is real-time pricing preferable to time-of-use pricing? While energy costs tend to be higher in some months than in others, higher on weekdays than weekends, and higher at some hours than others, costs still vary widely within any pre-defined pricing period. For example, for PJM's Duquesne pricing zone, prices were over \$120/MWh in 35 weekday hours during July to September 2005, all between noon and 6 PM. ² Prices in those hours averaged \$129/MWh. In the same noon–6 PM hours in those

¹Allocating delivery costs as a function of load is more complicated and judgmental than observing market prices for energy, but imperfect time-differentiation of delivery costs is better than none.

 $^{^{2}}$ That is, in the hours ending 1 PM through 6 PM. One of these hours was on a Saturday.

- 1 \$84/MWh. The prices were spread rather smoothly from about \$65/MWh to
 - \$110/MWh, as shown in the following figure:
- 3



4



- Thus, a time-of-use rate could not signal customers that power cost
- 6 \$147/MWh at 4 PM on September 22, and just \$51/MWh at the same hour one week
- 7 later, or \$144/MWh at 5 PM on July 25 and \$70/MWh on July 29.

			Hour E	Ending		
Date	13	14	15	16	17	18
7/25/2005	\$120	\$129	\$137	\$141	\$144	\$138
7/26/2005		\$124	\$129	\$123	\$122	\$124
8/4/2005				\$124	\$124	
8/8/2005					\$121	
8/9/2005					\$122	\$122
8/12/2005					\$125	\$123
9/12/2005			\$128	\$135	\$137	\$133
9/13/2005			\$125	\$138	\$142	\$131
9/19/2005				\$120		
9/22/2005		\$128	\$141	\$147	\$140	\$123
9/23/2005		\$125	\$125	\$121		
Hours >\$120/MWh	1	4	6	8	10	7
other weekday hours	63	60	58	56	54	57
Average price						
on days >\$120/MWh	\$120	\$127	\$131	\$131	\$130	\$128
on other weekdays	\$76	\$81	\$86	\$86	\$88	\$85

Duquesne Market Energy Prices Over \$120/MWh, Summer 2005

2

1

3 Q: How does real-time pricing benefit consumers in a restructured generation

4 market?

A: There are three types of benefits. First, consumers on real-time pricing rates can
save money in the short term, by reducing usage in the highest-priced hours.

7 Second, all electricity users will benefit from improved reliability. To the extent

8 that hours with low operating reserves tend to have high energy prices, even real-

9 time pricing driven entirely by the energy will tend to reduce loads at the times that

- 10 the bulk-power system is most stressed. Third, real-time pricing will tend to reduce
- 11 market prices for energy and operating reserves, and perhaps capacity as well,

1	depending on the eventual structure of the market. Fourth, line losses are highest at
2	high load levels; reducing customer loads at high-load, high-price hours will reduce
3	losses paid by all consumers. Fifth, transmission and distribution costs remain
4	under cost-of-service regulation; reducing peak loads will tend to reduce the need
5	for T&D additions and replacements, reducing T&D costs. Thus, both participating
6	and non-participating Duquesne customers, and other Pennsylvania electric
7	consumers, will benefit from appropriately-designed real-time pricing.

IV. Variable Delivery Charges in Real-Time Pricing

9 Q: Why should T&D costs be recovered through variable charges?

A: First, capacity limitations on Duquesne's T&D system generally occur in the
 summer. Therefore, the average kWh sold in peak periods, and especially during
 summer peak periods, result in higher transmission and distribution costs than
 energy sold in other periods.

Second, fixed charges are not an efficient way of recovering delivery costs.
Charging more for summer usage and less for winter and shoulder use may provide
customers with more appropriate price signals than demand charges that are
constant over the year. Shifting revenues onto the summer would increase
customers' incentive to control summer loads that determine the need for
distribution-system capacity.

20 Q: In what ways do summer peak loads affect T&D costs?

- **A:** Most of the large and expensive distribution elements—substations,
- 22 subtransmission lines, feeders—experience their peak loads in the summer. The

1 capacity of distribution equipment is generally lower under the weather conditions 2 of summer peak loads than winter peak load. The capacities of transformers and 3 underground power lines are limited by the build-up of heat created by the electric energy losses in the equipment itself, and the equipment heats up faster when the air 4 5 and soil are already warm. The capacity of overhead lines is often limited by the 6 sagging caused by thermal expansion of the conductors, which also occurs more readily with summer peak conditions of high air temperatures, light winds and 7 8 strong sunlight.

9 In addition to driving the sizing of equipment, summer energy use tends to
10 shorten the life of lines and transformers by overheating and degrading the
11 insulation.

While load in the peak hour for any particular piece of equipment is important, so are loads in other high-load hours around the peak, since they contribute to the heating that reduces the load-carrying capacity of the equipment in the peak hour. Even off-peak energy use during a heat wave will contribute to overloading and degradation, by keeping the equipment from cooling off overnight. For the minority of distribution costs that are not driven by summer loads, extreme winter loads would drive most of the remaining costs.

For most portions of the distribution system—a line transformer serving by a few or dozens of customers, a feeder serving hundreds or thousands of customer, or a substation serving many thousands—an additional kWh of load in the summer will impose higher costs on the system than an additional in other seasons. Winter energy use, particularly on-peak use, imposes higher costs than shoulder usage.

1	Q:	How do transmission costs vary among time periods?
2	A:	While some transmission costs were incurred to tie large remote generators into the
3		power grid, or to allow for economic exchanges of energy with other regions, peak
4		loads are certainly a major driver of transmission costs. On a time-of-use basis,
5		transmission costs should be allocated primarily to the summer peak period or to
6		the highest-price period in real-time pricing approaches.
7	Q:	Why are fixed (or demand) charges not well suited to recovery of distribution
8		or other costs, particularly in rate designs that include time-dependent rates?
9	A:	Demand charges are particularly inefficient means for giving price signals, for the
10		following reasons:
11		• Demand charges are not generally very effective at reflecting costs. The
12		customer's peak hour is not likely to coincide with the peak hour of the other
13		customers sharing the equipment it uses: the secondary system, line
14		transformer, primary tap, feeder, substations, sub-transmission lines, and
15		transmission lines.
16		• Demand charges are not effective in shifting loads off high-cost hours, and
17		may even cause customers to increase their contribution to maximum or
18		critical loads on the local distribution system, the transmission system, or the
19		regional generation system.
20		• The sizing of transformers and underground lines is also driven by the energy
21		use on the equipment in high-load periods, in addition to maximum hourly
22		loads.
23		• Demand charges and limit customers' control over the size of their bills.

1		Most of these problems flow from the fact that demand charges are difficult to
2		avoid; even a single failure to control load results in the same demand charge as if
3		the same demand had been reached in every day or every hour. Some of the
4		problems with demand charges result from (1) the diversity among customers'
5		individual peak load measured by demand meters and (2) the differences between
6		those peaks and the coincident demands on utility equipment that determine costs.
7	Q:	Please explain the importance of the diversity of consumer peak demands.
8	A:	The investment in distribution equipment depends in large part (although not
9		entirely) on the peak load on that equipment. If demand charges measured the
10		contribution of customers to the peak loads on the distribution equipment, they
11		would be very useful in providing price signals. Unfortunately, they do not.
12		The diversity of demand among a group of customers results in a group peak
13		demand that is less than the sum of customers' individual maximum demands. In
14		general, utilities size plant to meet the group peak, not the sum of customers'
15		individual maximum demands.
16	Q:	What pricing signals do demand charges give to customers?
17	A:	Not only are demand charges ineffective in shifting loads off high-cost hours, they
18		may cause some customers to shift loads in ways that increase costs.
19		
20		Demand charges provide little or no incentive to control or shift load from those
21		times which are off the customer's peak hours but which are very much on the
22		distribution peak hours. Customers can avoid demand charges merely by
23		redistributing load within the peak period. Some of those customers will be shifting

1		loads from their own peak to the peak hour on the local distribution system, on the
2		transmission peak, or on the peak load hour of the utility or other load-serving
3		entities serving Duquesne consumers.
4	Q:	How should delivery costs be recovered in RTP rates?
5	A:	All system, regional, substation and feeder costs should be transferred to on-peak
6		energy charges. Demand charges may make sense for recovering the costs of
7		equipment used only (or primarily) by a single customer, but they should rarely be
8		used otherwise. The additional revenues currently collected through demand
9		charges can instead be collected through peak-period energy charges. This will
10		encourage reduction of usage in high-load periods, when transmission and
11		distribution equipment is heavily loaded.
12		V. Effective Real-Time Pricing Design
12 13	Q:	V. Effective Real-Time Pricing Design What factors are important in developing effective real-time rate designs?
12 13 14	Q: A:	 V. Effective Real-Time Pricing Design What factors are important in developing effective real-time rate designs? The key issues in creating effective real-time pricing include
12 13 14 15	Q: A:	 V. Effective Real-Time Pricing Design What factors are important in developing effective real-time rate designs? The key issues in creating effective real-time pricing include Effective education and marketing.
12 13 14 15 16	Q: A:	 V. Effective Real-Time Pricing Design What factors are important in developing effective real-time rate designs? The key issues in creating effective real-time pricing include Effective education and marketing. A simple, effective system to assist customers in managing price risk and
12 13 14 15 16 17	Q: A:	 V. Effective Real-Time Pricing Design What factors are important in developing effective real-time rate designs? The key issues in creating effective real-time pricing include Effective education and marketing. A simple, effective system to assist customers in managing price risk and hedging costs.
12 13 14 15 16 17 18	Q: A:	 V. Effective Real-Time Pricing Design What factors are important in developing effective real-time rate designs? The key issues in creating effective real-time pricing include Effective education and marketing. A simple, effective system to assist customers in managing price risk and hedging costs. Designing the real-time pricing rate design for each class, recognizing the level

Providing participants with data on their hourly usage, so they can modify usage
patterns and understand their bills.

1		• Cost-effective design of RTP programs, comparing the costs of metering,
2		controls and communication equipment with the savings to participants and
3		non-participants from reduced consumption of high-cost power and from
4		reduction in market price due to reduced load levels
5		• Collection and analysis of data on price response to monitor the effectiveness of
6		the program design and identify (and correct) problems promptly.
7		Especially for companies too small to have staff dedicated to power
8		procurement, it is vital that the utility explain the benefits to potential participants
9		and get the attention of senior management.
10	Q:	What is the point of hedging in a real-time rate design?
11	A:	The objective of real-time pricing is to give customers clear signals regarding when
12		to use power, or avoid using it, to allow customers to decide which load-reducing
13		measures they are willing to undertake at any particular time, given the cost of
14		purchasing power at that time. At the same time, it is not desirable to expose
15		customers to the risks of price volatility and unexpectedly high prices. Hedging
16		reconciles these two objectives.
17	Q:	How can customers be hedged against price volatility, without destroying the
18		real-time price incentives?
19	A:	The basic principle is that the customer should be eligible for a pre-determined
20		amount of energy (the baseline) at the hedged price and should pay the real-time
21		price for consumption above that amount or receive a credit for using less than that
22		amount. This principle can be implemented in two ways. For a customer with a

1		baseline of H MWh at h/MWh and an actual load of R MWh at r/MWh real-time
2		price, the bill can be computed as either by
3		• Charging the customer the real-time price for all its consumption $(r \times R)$ and
4		crediting the customer for the difference between the real-time and hedged
5		prices for the baseline ([$r-h$]×H), for a net cost of $r \times R - [r-h] \times H$.
6		• Charging the customer the hedged price for the hedged amount ($h \times H$), plus
7		the real-time price for the difference between the actual and baseline
8		consumption ($r \times [R-H]$), for a net cost of $h \times H + r \times [R-H]$.
9		The first approach follows the pricing of conventional third-party hedges, in
10		which the customer purchases a commodity (such as natural gas) in the forward
11		market and sells that supply into the market to moderate the cost of its actual
12		service. The second approach may be easier to explain to smaller customers. In any
13		case, the two approaches produce identical net costs. ³
14		Hedging thus protects customers from price fluctuations, without damping
15		incentives to conserve or shift load at times of high costs.
16	Q:	How should the baseline amount of hedged energy be determined?
17	A:	Various programs have used variations on one of two approaches: either the
18		baseline is set automatically based on the customer's previous use, or the customer
19		selects the baseline.
20		Customers in the medium commercial-industrial class may be able to deal
21		with the complications of selecting the level and shape of energy supply they want

³ Both price formulas simplify to $h \times H + r \times R$ - $r \times H$.

1		to lock in. For smaller customers, the utility will need to apply some mechanism for
2		automatically determining the baseline (such as the customer's average load in
3		some earlier period). Baselines can be set at a fixed time (a year ahead or a month
4		ahead), or the customer can be given several opportunities to select hedges. For
5		example, Duquesne could post forward prices every season for peak and off-peak
6		hours in each the following four seasons, based on supplier bids. Customers would
7		have one day to nominate the MWh of energy per hour they wish to hedge at that
8		time. For example, in late October 2007 Duquesne might post prices for winter
9		2007-08 (December-February), Spring 2008 (March-May), Summer 2008 (June-
10		September) and Fall 2008 (October-November). Each customer could select the
11		amount of forward energy it wishes to hedge for each of those periods; for all
12		except winter 2007–08, the customers would have another hedging opportunity in
13		January 2008.
14		Baseline quantities can vary by hour, or can be equal across the hours within
15		each pricing period (e.g., on-peak, nights, and weekend daytime).
16	Q:	How could Duquesne design the real-time pricing rate for each class to
17		recognize the level of complexity the customers can tolerate?
18	A:	Large customers, with staff dedicated to building operations and energy purchasing,
19		can follow hourly (or even 15-minute) real-time price signals, and respond as
20		appropriate. This category may include some large companies with multiple
21		facilities, even if the individual customer accounts are modest. For example, a fast-
22		food chain with twenty restaurants in the Duquesne territory (or in other parts of
23		PJM West with real-time pricing) may be able to centrally monitor real-time prices

and remotely control lighting and other loads at the individual locations. For such
 customers, tracking energy prices on the PJM web site would probably not be
 burdensome.

While full hourly real-time pricing is the theoretic ideal, many customers may be overwhelmed by the prospect of tracking hourly prices and deciding how to react to each change in price.⁴ Two alternative approaches have been developed that preserve much of benefit of real-time pricing for mitigating the highest prices, while simplifying the rate design.

9 Critical-peak pricing. This approach, which has been applied to residential and 10 small commercial customers in California, includes fixed time-of-use prices for 11 two or three periods, with a fixed super-peak rate (e.g., \$0.50/kWh) activated at variable times as justified by market conditions. This approach simplifies the 12 13 rate design and may find greater acceptance with customers, who only need to 14 decide how they will respond to a few price levels. But it still provides powerful incentives for load reductions at times of high costs or reliability problems. 15 16 Hedging can be automatic, with customers charged or credited the super-peak 17 price for the difference between their usage at the time the super-peak is 18 invoked and their usage at comparable times on similar days. Metering and 19 billing can be simplified by the limitation of rates to three or four pre-defined 20 rates, as opposed to a wide range of hourly prices.

⁴ The metering may also be too expensive, compared to the potential load shifts of smaller customers.

1		• Variable-peak pricing. This approach, which has been advocated by the New
2		England ISO, uses entirely fixed time-of-use periods, with fixed prices for all
3		the periods except a super-peak period, for which the super-peak rate
4		determined by market conditions. Customers would know that the really high
5		retail rates would occur only in the super-peak period, and that a single super-
6		peak price would be posted for each day. Thus, they could schedule routine
7		activities to avoid the super-peak, and decide which additional usage reductions
8		to undertake based on the daily price. If high energy prices reliably occur in a
9		narrow time period (e.g., noon to 4 pm), this approach may capture most of the
10		potential benefits of real-time pricing, while being easier for customers to
11		understand and adapt to.
12	Q:	How would expansion of real-time pricing by Duquesne affect retail
12 13	Q:	How would expansion of real-time pricing by Duquesne affect retail competition in its service territory?
12 13 14	Q: A:	How would expansion of real-time pricing by Duquesne affect retail competition in its service territory? Expanded real-time pricing should enhance retail competition, in several ways.
12 13 14 15	Q: A:	How would expansion of real-time pricing by Duquesne affect retail competition in its service territory? Expanded real-time pricing should enhance retail competition, in several ways. First, Duquesne should provide competitive suppliers with access to all the data
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12 13 14 15 16 17 18 19 20 21	Q: A:	How would expansion of real-time pricing by Duquesne affect retail competition in its service territory? Expanded real-time pricing should enhance retail competition, in several ways. First, Duquesne should provide competitive suppliers with access to all the data collected from the advanced meters, and work with competitive suppliers to develop meter-reading protocols that maximize the value of the data to competitive suppliers in serving their customers. Second, competitive suppliers will be able to offer variants on the real-time pricing approach, which may be more attractive to some customers than Duquesne's rate design. Third, some customers may prefer to have less price variability, and may choose competitive suppliers to move to a time

volatility, making competitive supply less risky and more attractive.

1		VI. Benefits and Costs of Real-Time Pricing
2	Q:	Why should electricity prices vary from hour to hour and month to month?
3	A:	Costs of energy supply vary from hour to hour; the contribution of loads to the need
4		for generation, transmission and distribution capacity also varies from hour to hour.
5		Hence, supplying usage at some times is much more expensive than supplying that
6		usage at other times. If customers are charged the same price in every hour, they
7		have no incentive to reduce usage at high-cost times, and total costs of supplying
8		customer loads will be higher than necessary.
9	Q:	What does real-time pricing provide that conventional time-of-use rates do
10		not?
11	A:	Time-of-use rates price generation at a fixed price averaged over hours within
12		defined periods of time. Real-time pricing allows customers to respond to variation
13		in peak market prices that is not reflected in the on-peak price of a TOU rate.
14	Q:	What magnitude of peak reductions might be possible with simplified real-
15		time pricing for small customers?
16	A:	In California, critical-peak pricing reduced peak usage on the critical days in 2003
17		and 2004 by almost 16 percent, about 25 percent more than for time-of-use rates.
18		Adding some enabling technologies, such as smart thermostats, increased the
19		critical peak-period reduction to 27 percent. ⁵ While Duquesne results would vary

⁵ "Final Report: Impact Evaluation of the California Statewide Pricing Pilot," prepared for California Energy Commission Working Group 3 by Charles River Associates, March 16, 2005, page 9.

1		with the size and type of customers, climate, price variability, and details of rate
2		design, the potential appears to be significant.
3	Q:	Would customers on real-time pricing benefit from lower costs?
4	A:	Yes, if the program is properly designed, and the participating customers are
5		properly chosen. Real-time pricing, in any variation, should be applied only to
6		customers who are large enough that potential savings from their load responses
7		could cover the incremental costs of the real-time metering. ⁶ The program should
8		also include hedging and revenue-neutrality, so that the average customer who did
9		not respond to the real-time price signals would experience no significant bill
10		change. With that background, if a customer chooses to reduce its usage in high-
11		cost hours, its bill would decline. ⁷
12	Q:	Can real-time pricing benefit customers who are not on the real-time rates?
13	A:	Yes. Customer response to real-time pricing would tend to reduce a number of costs
14		for all customers:
15		• Real-time pricing customers will tend to reduce their use in high-price hours,
16		allowing the ISO to back out the most expensive generators, reducing market
17		energy prices, and probably prices for operating reserves.

⁶ Some customers, such as traffic signals, will clearly not respond to real-time prices, and should not be transferred to more expensive metering.

⁷ Some customers with particularly expensive load shapes have been imposing higher-than average costs on Duquesne and other customers. Those customers would experience some increase in their bills unless they change their usage patterns. Conversely, the customers whose load have been less expensive than average to serve would experience lower bills with real-time pricing, even before they respond to the pricing signals.

1		•	By reducing loads at highest cost hours and when price spikes occur, real-time
2			pricing will reduce the ability of generators to exercise market power.
3		•	Whether real-time price signals are used to signal customers when loads are
4			likely to increase generation requirements, or only to signal high energy prices,
5			real-time pricing is likely to reduce loads at the peak hours that increase
6			capacity requirements. Reducing capacity demand will tend to reduce the
7			market price. ⁸
8		•	Similarly, whether or not real-time pricing targets hours of stress on the
9			transmission and distribution, it will tend to reduce loads at those times.
10			Reducing future transmission and distribution investments will tend to reduce
11			rates for all customers.
12		•	Reduced electric load will tend to reduce the upward pressure on natural-gas
13			prices, reducing costs for all gas consumers. ⁹
14	Q:	W	hat are the costs of real-time pricing?
15	A:	Tł	ne categories of costs are
16		•	Metering, which can be as much as \$586 for a full real-time meter capable of
17			recording every hour's use independently, but is also reported to be less than

⁸ The PJM capacity-pricing method is currently in litigation before FERC.

⁹ See "Natural Gas Price Effects of Energy Efficiency and Renewable Energy Practices and Policies," Elliot, RN, et al, American Council for an Energy-Efficient Economy, Report E032, December 2003, and "Impacts of Energy Efficiency and Renewable Energy on Natural Gas Markets: Updated and Expanded Analysis," Elliot RN and Shipley AM, ACEEE Report E052, April 2005.

1		\$100 for meters that would be suitable for critical-peak pricing or variable-
2		peak pricing, and perhaps full real-time pricing. ¹⁰
3	•	Basic communications, which may be by phone line or various wireless
4		technologies, to allow daily reading of the meter and/or remote signaling of
5		the meter of the timing of the critical peak period.
6	•	Advanced communications and controls, including equipment to signal
7		customers of the time or pricing of super-peak periods, or to remotely control
8		customer equipment, such as resetting thermostats, interrupting water heaters,
9		dimming lighting, or cycling cooling equipment. This can be the most
10		expensive component of real-time pricing; these advanced features should be
11		added only where (1) they are useful for data collection or demonstration
12		projects, (2) they are likely to be warranted by customer response, or (3)
13		where the customer is willing to pay for the feature.

¹⁰ The \$586 value is the price Duquesne currently charges for a real-time meter (IR CPF-I-42(e)). The price of less than \$100 is reported in Jurgen Weiss (LECG, LLC), "Time-Based Rates in Vermont," Workshop on Smart Meters and Time-based Rates, Montpelier VT, March, 15, 2006; Chris King, eMeter Corporation, "Advanced Metering Infrastructure (AMI): Overview of System Features and Capabilities," presentation in California Energy Commission Demand Response Workshop, October 5, 2004; U.S. Department of Energy, *Benefits of Demand Response in Electricity Markets and Recommendations for Achieving Them: A Report to the United States Congress Pursuant to Section 1252 of the Energy Policy Act*, February 2006, page 25.

VII. Duquesne Experience 1 Does Duquesne have any time-dependent rates? 2 **Q**: Yes. Duquesne's time-dependent tariffs are Rider No. 8-Fixed Price Service, and 3 A: Rider No. 9—Hourly Price Service. Rider No. 8 will terminate in May 31, 2007. 4 5 What customers are eligible for service under Rider No. 9 **Q**: A: Rider No. 9 is the default rate for large commercial and industrial users, although 6 7 they may choose to be served under Rider No. 8. No other customer classes are eligible for service under this tariff. 8 9 Please provide a summary description of Rider No. 9 **Q**: 10 Rider No. 9 is a flow through of PJM real-time market charges (e.g. energy, A: 11 capacity, ancillary services) (IR CPF-II-7). Rider No. 9 has the following features: 12 • The tariff does not allow the customer a baseline consumption that would be 13 charged at a hedged price; the participant pays market price for all usage. The basis for the energy charge is thePJM locational marginal prices for the 14 Duquesne Zone or Duquesne Residual Zone as applicable. The charges for 15 16 capacity, determined from the PJM daily capacity market are a direct 17 flowthrough of costs based on customers' coincident demands, not customer 18 maximum demands. 19 Delivery and any other costs are priced under the customer's standard rate • 20 (either GL, GLH, L or HVPS). Has Rider No. 9 been effective? 21 **O**:

1	A:	The Rider has attracted 91 active participants on Rider 9 and only 4 customers on
2		Rider No. 8 (IR CPF-I-42(c), CPF-I-46(c-d)). However, despite customers' interest
3		in Rider No. 9, the Company has not "collected detailed information nor conducted
4		a detailed evaluation" of the response to hourly pricing (IR CPF-I-42(d, f)). And it
5		has no future plans to analyze the cost-effectiveness of RTP on its system (Penn-I-
6		40)
7	Q:	What is your evaluation of Duquesne's efforts to implement RTP ?
8	A:	Three of the most serious weaknesses are:
9		• Duquesne has no stake in improving its RTP program. It is not currently
10		marketing the rate (IR Penn-I-36). It has no formal plans to expand the
11		program (IR Penn-I-35). It has no plans to develop new RTP programs in the
12		future (IR Penn-I-22). It has no plans to install additional hourly meters
13		needed to provide market pricing to more customers. (IR Penn-I-35, 37).
14		• Duquesne's real-time price does not give participants time to respond to price.
15		The Company should consider giving the customers the option of hour-ahead
16		or day-ahead PJM prices, so that they could have some advanced notice of
17		price swings.
18		• Since Rider No. 9 charges market price for all energy, it fully exposes
19		participants to risk. Yet, Duquesne has not provided any risk management
20		services, including hedging (IR PennFuture-II-7).
21	Q:	What is Duquesne's rationale for its reluctance to expand real-time rates to
22		other customers?

6	Q:	Does Duquesne have a valid rationale for delaying implementation real-time
5		after its current POLR III plan expires at the end of 2007.
4		believe that implementation of new time-dependent rates is not worthwhile until
3		"beginning to evaluate time-of-use and seasonal rates." The Company appears to
2		any time-dependent rates, let alone real-time pricing. The Company is only
1	A:	The Company seems to indicate that it has limited interest in aggressively pursuing

7 pricing and other time-dependent rates until after 2007?

8 A: No. As explained above, preliminary estimates of the price-response to expanded
9 real-time pricing and other new time-dependent rates should be available to
10 Duquesne when it solicits POLR bids.

11

VIII. Conclusions and Recommendations

12 Q: What are your conclusions?

A: Real-time pricing, both as full hourly pricing (as in Duquesne's Rider 9) and in
various simplified forms, has significant potential for reducing costs to customers
and improving the efficiency of the competitive market. Compared to full hourly
real-time pricing, simplified real-time pricing may be both less expensive and more
acceptable to customers. These rate designs would benefit both participating and
non-participating Duquesne customers, whether they are served by Duquesne
POLR or competitive suppliers, as well as other Pennsylvania electric consumers.

20 Q: What are your recommendations?

1	A:	My principal recommendation is that the Commission instruct Duquesne to expand
2		its offerings of market-responsive rates, to include smaller customers. This process
3		would include:
4		• Working with a workgroup of shareholders (e.g., PennFuture, OCA, OSBA
5		and representatives of competitive suppliers) to evaluate the cost-effectiveness
6		of alternative real-time metering and select appropriate metering options and
7		protocols for sharing metering data with competitive suppliers.
8		• Working with PennFuture, OCA, OSBA and other advocates for residential
9		and small to medium commercial and industrial consumers to develop
10		alternative real-time rate designs for delivery and POLR rates, including
11		POLR hedging mechanisms, effective education and marketing.
12		• Installing appropriate improved metering for all customer groups for which
13		the metering appears to be cost-effective.
14		• Seeking approval from the Commission for new rate designs.
15		• Providing customers with bill comparisons between standard and real-time
16		rates.
17		• Collecting load and cost data and performing rigorous evaluation of the results
18		of the rate redesign.
19	Q:	How should Duquesne recover the costs of these activities?
20	A:	The Commission should order Duquesne to defer the incremental costs of studies,
21		new meters and other equipment and projects required to implement effective real-
22		time pricing. Duquesne should also track any operating-cost savings from the

1	improved meters. Duquesne should report to the Commission every six months on
2	actual expenditures and projected expenditures, as those are clarified.
3	The Commission should allow Duquesne to propose a mechanism for
4	recovering the balance of the program costs, either by deferral until the next rate
5	case or filing a reconciling rate adjustment, if necessary.
6	

7 That concludes the testimony of Paul Chernick